Cloud Platform Operations

Reimagine operations and unleash innovation with a Cloud and DevOps-native Managed Services Provider

Progressive 24 x 7 Operations

Sophisticated cloud-based systems and applications deserve equally advanced operations support. Yet the skills required to deliver this can be hard to find.

Modern operations requires a deep and dynamic understanding of cloud and DevOps best practice and tooling. Cloud vendor offerings and third party tools are improving all the time so if you don't exploit the latest capabilities, you're at a disadvantage.

Our modern operations professionals are at the forefront of managed services for cloud-based environments. Unlike many traditional Managed Serices Providers, we actively engage with developers and make their life easier. Think of us as an extension to your own team.

Facilitate Innovation, Don't Stifle It

Issues related to platform stability, security and scalability compromise user experiences and generate unplanned work. This can frustrate efforts to innovate at speed, satisfy customers and meet evolving demands ahead of the competition.

Handing operational responsibility to a reliable and experienced partner breaks this deadlock. Monitoring and remediation work becomes more efficient, and platforms are optimised to handle change seamlessly and effectively.

Put a digital-native partner at the helm of operations; watch product teams achieve their full potential.

Reduce unplanned work, create more space for innovation.

Resolve critical production issues fast with specialist guidance.

Access 24x7 support for the operating system and application platform.

Retain access to the entire cloud platform, not a locked down version.

Managed Operations That Makes a Difference

As a modern Managed Services Provider, we understand product teams and how to support them. With our service, you retain full access to the cloud platform and the vendor while benefiting from our engineers' knowledge of the latest methods and tools. You'll have personal contact with a dedicated squad of engineers who will build a deep knowledge of your platform.

Expert-led Incident Remediation on Tap

Our cloud based engineers are available 24x7 to resolve incidents, reducing mean-time-to-recover (MTTR) and improving system availability. With our support, you can deliver first-class customer experiences without interruption.

Improved Uptime, Availability and Stability

We understand the risks associated with rapid change and apply cloud engineering expertise to ensure reliable performance of business-critical applications. We also identify general operational risks, enabling us to rectify emerging issues before they escalate.

Better Cost Management and Cloud Spend Control

Tagging and expense management help you understand and optimise cloud spend. Our own billing is based on a transparent, per-application model. We've taken steps to ensure costs are predictable and fair, with no nasty surprises.

Comprehensive and Cohesive Support

Our service covers the full application platform where custom code is deployed, as well as the underlying operating system. We protect development teams from operational maintenance and unplanned work so they can focus on innovation.

Continual Improvement Brought to Life

When we talk about continual improvement, we mean it. As DevOps professionals we hold Lean IT principles at the heart of everything. We'll optimise your platform over time to accelerate innovation, enhance stability and reduce costs.

Contact us at enquiries@sourcedgroup.com to find out how we can provide 24x7 support for your critical applications, reducing unplanned work and leaving you free to focus on innovation.